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The essential role of leadership in developing a safety culture

In any health care organization, leadership's first priority is to be accounta

Leaders
can recognize “good catches” – in which adverse
events are avoided – and share these “free
lessons” with all team members (i.e., feedback
loop).²⁹ Also useful toward recognizing safety
initiatives and promoting safety culture are
activities involving leaders, such as team safety

Safety Culture Key to High Reliability

The Joint Commission established a

25. Blouin AS and McDonagh KJ. Framework