

Helping you choose:

When you are choosing a health care provider, you may have questions about the care you will receive. This document provides information to help you understand the questions you should ask about care, staff, and emergency care.



QUESTIONS ABOUT CARE

When you are choosing a health care provider, you may have questions about the care you will receive. This document provides information to help you understand the questions you should ask about care, staff, and emergency care.

When you are choosing a health care provider, you may have questions about the care you will receive. This document provides information to help you understand the questions you should ask about care, staff, and emergency care.

- What are the services provided by the health care provider?
- What are the qualifications of the staff?
- What are the hours of operation?
- What are the costs of care?
- What are the accreditation and certification status of the health care provider?
- What are the patient safety and quality of care metrics?
- What are the patient and family engagement opportunities?
- What are the patient and family feedback mechanisms?
- What are the patient and family education and support services?
- What are the patient and family communication and language access services?
- What are the patient and family privacy and security services?
- What are the patient and family transportation services?
- What are the patient and family parking services?
- What are the patient and family food and beverage services?
- What are the patient and family lodging services?
- What are the patient and family laundry and linen services?
- What are the patient and family housekeeping services?
- What are the patient and family maintenance services?
- What are the patient and family security services?
- What are the patient and family fire and safety services?
- What are the patient and family disaster preparedness services?
- What are the patient and family emergency services?
- What are the patient and family infection control services?
- What are the patient and family environmental health and safety services?
- What are the patient and family occupational health and safety services?
- What are the patient and family risk management services?
- What are the patient and family legal services?
- What are the patient and family insurance services?
- What are the patient and family financial services?
- What are the patient and family social services?
- What are the patient and family spiritual care services?
- What are the patient and family bereavement services?
- What are the patient and family end-of-life services?
- What are the patient and family palliative care services?
- What are the patient and family hospice services?
- What are the patient and family organ donation services?
- What are the patient and family research services?
- What are the patient and family education services?
- What are the patient and family continuing education services?
- What are the patient and family professional development services?
- What are the patient and family leadership development services?
- What are the patient and family community development services?
- What are the patient and family economic development services?
- What are the patient and family environmental development services?
- What are the patient and family social development services?
- What are the patient and family cultural development services?
- What are the patient and family linguistic development services?
- What are the patient and family ethnic development services?
- What are the patient and family racial development services?
- What are the patient and family gender development services?
- What are the patient and family sexual orientation development services?
- What are the patient and family disability development services?
- What are the patient and family age development services?
- What are the patient and family life cycle development services?
- What are the patient and family family development services?
- What are the patient and family community development services?
- What are the patient and family national development services?
- What are the patient and family international development services?
- What are the patient and family global development services?
- What are the patient and family world development services?



QUESTIONS ABOUT STAFF

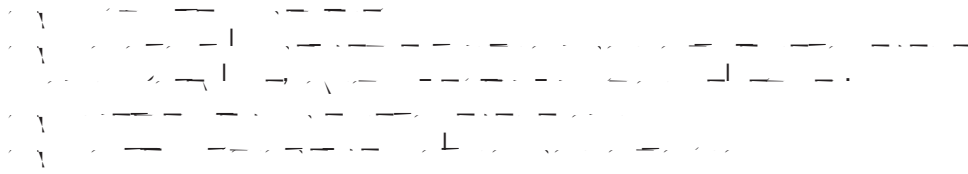
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QUESTIONS TO ASK ABOUT EMERGENCY CARE

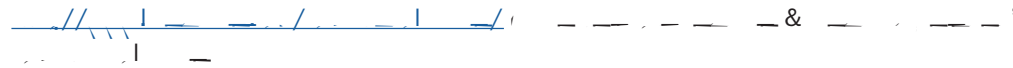
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- What are the services provided by the health care provider?
- What are the qualifications of the staff?
- What are the hours of operation?
- What are the costs of care?



QUESTIONS ABOUT CARE WHEN LEAVING THE HOSPITAL



RESOURCES



The Helping You Choose series is published by The Joint Commission — the largest health care accrediting body in the United States that promotes quality and safety.