

Spotlight on Success



How The Alden Network strengthened patient transitions, enhanced emergency preparedness and reduced readmission rates.

At Alden, we are committed to helping our patients successfully transition from hospital, through rehabilitation to home. We do this by striving for excellent care and quality outcomes. Our key quality priorities in pursuing and maintaining accreditation were reducing readmission rates, improving process variability, and minimizing risks to provide patient-centered care. We believe a collaborative, solutions-focused process would better position us for success. That's why Alden chose to pursue both Joint Commission accreditation and Post-Acute Care (PAC) Certification.

"The achievement enables us to show data that drives confidence in our organization, resulting in greater referrals and more beds filled."

Cassi Williams, MSHR
Corporate Director of
Education and Training

Q: Why pursue a more rigorous external validation of Alden's care delivery rather than a state survey?

A: At Alden, we have a number of key quality priorities—from reducing readmission rates and process variability across our many locations, minimizing risks and providing patient-centered care. Achieving these goals often becomes more challenging when organizations care for a large number of high acuity, short-stay patients.

We believe a collaborative, solutions-focused process would better position us for success in these areas. That's why Alden chose to not only pursue Joint

